



### **Details of Local or State Complaints Body:**

Any concerns/complaints about any issues related to the practice or to the privacy of your personal information should be directed to the Practice Manager either in writing or verbally.

Complaints should be responded to or resolved within 30 days. Should we not respond within 30 days, or you are dissatisfied with the response, you are advised about how to contact the external health complaints agency for our state.

### **Tasmania**

Health Complaints Commissioner Tasmania

Telephone: 1800 001 170

Web: [www.healthcomplaints.tas.gov.au](http://www.healthcomplaints.tas.gov.au)

Complaints that relate to privacy issues or concerns that cannot be resolved internally are to be directed to the Office of the Australian Information Commissioner (OAIC)

### **Office of the Australian Information Commissioner:**

Telephone: 1300 363 992

Postal Address: GPO Box 5218 Sydney NSW 2001